

, Q V W U X F W L R Q D O 3 O D Q I R U 6 F K R R

2 QUDUH RFFDMRQV LWP D\ EH QHFHWDU VR FGRH D VFKRROV GXH VR Z HDWURURWUHP HJ HQF
VWMDMRQV , VLV RFFXUV WKH GLWIEWZLQP DNH HMYH HIRUWR HQXUH WDWRXUWGHQW
HGXFDMRQDORSSRUQWV FRQMOXH Z KLOI DWKRP H 7KV SQQ LQFOXGHV WKHH SDUW
FRP P XQLFDMRQ WFKQRORJ\ DQG FRQMQMGHOUHU IRURQOH ODLQJ

&RP P XQLFDMRQ

' XUQJ VFKRROFQVXUH LIV IP SRUDQWDWSDUHQW DQG VWGHQW FDQ UHO RQ FRQVWVWQWFODU
FRP P XQLFDMRQ

&RP P XQLFDMRQ 7RRQ

6N Z DUG	: \OLH , 6'¶V PDLQ FRPPXQLFDWLRQ WRRO D EH 6N\ZDUG \$GPLQLVWUDWRUV DUH HQE SWWWARD J LQIRUPDWLRQ RQ VRFLDu cSV'D 0
:\OLH , 6 :HESDJH	" (PDLOHG WR VWXGHQWV JUDGHV \$FKLHYH \$FDGHP\¶V VWDQGDUG FRPPXQLFDWLR
*RRJOH &ODVVU	\$OO VWXGHQW ZRUN DQG DVVLJQPHQWV Z &ODVVURRP 6HH DGGLWLRQDO LQIRUPDWLRQ DERXW VWWASH VHFWRQ EHORZ 3UH. QG JUDGH SDUHQWV ZLOO EH HPDLOHG WK SDVVZRUG VLQFH *RRJOH &ODVVURRP LV QRW U \$FKLHYH \$FDGHP\ ZLOO XVH %ODFNERDUG DQG &ODVVURRP

* R R J O H
+ D Q J R X V
0 H H W

\$ O O / L Y H 7 H D F K H U \$ V V L V W D Q F H Z L O O E I I G E H
0 H H W
6 H I O L Q N V R Q O W R Z H 3 K R Z W R ' W R X V H * R R Q
0 H H W



&RP P XQLFDWLRQ 7LP HQQH IRU, P SODP HQMDWLRQ

" 6 XQGDA 0 DUFK &RP P LWWHP HMR UHMLZ DQG GLVFXW SODQV
" 0 RQGDA 0 DUFK
| 0 RUQLQJ 3 OQV DUH UHMLZ HG DQG DGXWVHG EDVHG RQ DGP LQWUDVRIUH GEDFN
| \$ IWLQRRQ 3 UQFISDQV VKDUH VH RQOQH ODLUQLQJ SODQZ LWH WDI
| / DVM \$ IWLQRRQ & , 7HDP VHQQV DGGWLRQDQJ RUP DMIRQ VR VSHFLDQ HG WDI VXFK
DV FRXQWHLW G VDI ID WHUDSLW) \$ 6(WDFKHUV HM
| / DVM \$ IWLQRRQ / HH + DWDZ D FRQDFW (G7HFK WDFKHUV VR SUHSDUH WHP VR
VXSSRUWFRQDJ XHV RQ* RRJ OI &OWURRP DQG* RRJ OI + DQJ RXW 0 HHW
| (YHQLQJ ' U 9 LQVRQ VHQQV D P HWDJH VR SDUHQW DERXWRQOQH ODLUQLQJ
" 7XHNGDA 0 DUFK
| 0 RUQLQJ 6 FUJWVHG P HWDJH Z LOEH SURYLGHG LV VHQRXWE FDP SXV SUQFISDQV VR
SDUHQW DQG WGHQW Z LWH LQWUDQJ RUP DMIRQ DERXWRQOQH ODLUQLQJ DQG WH VXUH
VR GHMUP LQH QHHGV
|) OHW DUH SODFHG LQ WH OQFK EDJ V DW DQ
" 7KXUJGDA 0 DUFK GHMFH GLWJEXWLRQ DW FDP SXVH DQG \$ FKLYH
") UGDA 0 DUFK GHMFH GLWJEXWLRQ DW OHP HQDW FDP SXVH
" + LJK 6 FKRRQGLWJEXWLRQ 7%
" 0 RQGDA 0 DUFK RQOQH ODLUQLQJ EHJLQV

) UHTXHQF\ RI &RP P XQLFDWLRQ

: KLOI VH GLWJFWV FGRHG SDUHQW DQG WGHQW Z LOUHFHLYH FRP P XQLFDWLRQ RQ HDFK RQOQH
ODLUQLQJ VFKRROGD 7KH FRP P XQLFDWLRQ Z LOOROZ D WDOQGDUG WMP SODM GHMHSHG E VH
FRP P XQLFDWLRQV GHSDUW HQW 3 UQFISDQV P D. DGDSWVH WMP SODM IRUWHUFDP SXV DV GRQJ DV VH
GDQ FRP P XQLFDWLRQ KDV VH VDP H HW HQWDFRP SRQHQW
7KH GDQ FRP P XQLFDWLRQ Z LOQFOGH
" \$ Q XSGDMM UHJ DUGLQJ VH FXWVHQW LQWUDWLRQ DQG Z KHQ VFKRROZ LOUHXP H 7KLV FRQWQW
Z LOEH VKDUHG E ' U 9 LQVRQ RU' U 6 SIFHUZ LWH SUQFISDQV
" , Q RUP DMIRQ DERXWVWVGHQW DQG HQW VHH & RQWQW HQHUV EHOBZ
" / LQNV VR LQWVHWRQV RQ KRZ VR XVH * RRJ OI &OWURRP DQG RWKHURQOQH ODLUQLQJ VRRO
WWDW D EH XWQ HG E WDFKHUV
" + RZ VR FRQDFWDP LQWUDVRIUW DQG WDFKHUV Z LWH TXHWRQV
" \$ Q GLWJFWVXUH V EHJLQ FROIFWVW WGHQW Z HOEHLQJ

' XUQQJ VFKRRQFQVXUH HOFWURQLF GHMFHV Z LK LQMLQHMDFFHW Z LOEH XHG I RUWAGHQW\WDUDLQJQ
 7KLV LQFOGHV HQVXUQQJ WKDW \O\H,6' IDP LOHV KDYH DFFHW VR ERW RI WHMH VRRO\ DMKRP H
 ' XUQQJ WH SHURG RI VIP H WKDW\VKRROV FQMG D & KURP HERRN DQG FKDJH UZ LOEH LXXHG VR
 WRVH IDP LOHV Z KR UHTXLH WKHP 7KMH GHYLHV Z LOEH DORZ HG VR J R KRP H 7HFQKQRQJ\
 WDI Z LODW\WFDP SXHV Z LK WH FKHFNRXWSURFH 7KH SOQ DWKLV VIP H LV VR GLW\EXW
 GHMFHV DV IRQZ V

7KXU/GD\

,QMLUP HQDW - XQRLU+ LJK DQG \$ FKIHM FDP SXHV

) WGD\

3. FDP SXHV

(OIFWURQLF ' HYLHV I RU6 WGHQW

8 SRQ VFKRRQFQVXUH D VFUWSWGP HP DLOZ LOEH VHQA\ HDFK FDP SXV DGP LQW\WDVRUWID
 6 N Z DLG DQG RWKHUFRP P XQFLDMRQ VRRO\ VR HDFK IDP LO UH DUGLQJ WHUDFFHW VR DQ
 HOFWURQLF GHMFH VXFK DV D OSVRS GHMRS & KURP HERRN LSDG RURWHUNDEOMFRP SXWU
 7KH HP DLOZ LOUHTXW\WDWV WH I DP LO GRHV QRWKDYH DFFHW VR DQ RI WH QWMMG
 GHYLHV VR FRQMDFWD GHMJ QDMG SHUVRQ DGP LQW\WDVRURUGHVJ QHH DWKH FDP SXV
 VR DUUDQJ H VR FKHFN RXWD WGHQWGHMFH 7KH SDUHQWP XWEH SUWHQWZ LK WH
 WGHQW\VR FKHFN RXW\KH GHMFH 7KH FDP SXV FRQMDFWZ LOOKDUH WKLV LQI RUP DMQR
 Z LK 7HFQKQRQJ\ VR HQVXUH Z H KDYH HQRXJ K GHYLHV UHDG VR EH FKHFNHG RXW7KH
 : \O\H,6' FRP P XQFLDMRQV GHSDUW HQWZ LOZ LWW DQG VHQA\ WH VFUWSWGP HP DLO\ FDP SXV
 DGP LQW\WDVRU\

7KH FDP SXV DGP LQW\WDVRUZ LOFRRLUGQDW Z LK 7HFQKQRQJ\ VR GHMJ QDW\WDWV SHRSOI
 VR FRRLUGQDW GHMFH SLENXS IRUWGHQW DQG SDUHQW\WDWQHG VR FKHFN RXWD GHMFH
 7HFQKQRQJ\ Z LOVXSSO DV P DQ SHRSOI DV WH FDQ EXWZ LOEH O\ P LWW Z KHQ\WDFRP HV VR
 3. GLW\EXWIRQ

6 WGHQW Z LOFKHFN RXWD & KURP HERRN DQG WH FKDJH U 7KH SDUHQWP XWEH SUWHQWZ LK
 WH WGHQW\VR FKHFN RXW\KH & KURP HERRN DQG FKDJH U
 %HIRUH D GHMFH LV FKHFNHG RXWSDUHQW Z LOEH DVNHG VR VJQ WH 3. ' HYLHV / RDQH
) RUP VR NHHS UHFRUG RI WH GHMFH WKDWZ HUH FKHFNHG RXW \\$ WUDGHV HYLHV
 UHDVRQDEOI HIRUWZ LOEH P DGH VR KDYH WGHQW\FKHFN RXW\KHURZ Q GHMJ QDW\G GHMFH

,QMLQH\\$ FFHW I RU6 WGHQW

6 SHFWXP DQG & RP FDW\DUH RI HUQQJ GD\ V RI UHH LQMLQHMDFFHW VR IDP LOHV Z KR TXDOA\ IRUW
 7KMH RI HUQQJ V UHTXLH SK VFDOLQW\WDWV DQG SURYLGH I RUQZQ WHUP OZ FRWVHUNFH IRUW
 IXWUH

" 6 SHFWXP LV RI HUQQJ UHH EURDGEDQG DQG: L) LDFFHW IRU GD\ V VR KRXVHKRQV Z LK
 . DQG RUFRQOHU WGHQW Z KR GR QRWDQHDG KDYH D 6 SHFWXP EURDGEDQG
 VXEVFUWSRQ 7R HQRO\SDUHQW Z LOQHG VR FDQ DQG IRQZ WH SURP SW

IRUQHZ VHULFH ,QWDOONRQIHHVZLOEHZDLYHGIRUQHZ WKGHQVKRXVHKROV \$IVMWH
GD SHURG SDUHQW FDQFKRRVH VR NHHS VHULFH RUGVDEOILW, I VWH Z LK VR FRQMQXH
VHULFH DQG DUH HQJLEOIVKH FDQWDNH DGYDQDUH RI VWH, QMLQHM\$ WLWRSWRQ GHVFULEHG
EHQZ

- |) RUH[LVMQJ FXWRP HVW RWKRVHZ KRZ DQMQRQJ WUP VHULFH DQG DUH
HQJLEOIV 6 SHFWXP RI HVW GLFRXQWQ LQMCHVHULFH FDQIG, QMLQHM\$ WLW
KMSV ZZZ VSHFWXP FRP EURZVH FRQMQWVSHFWXP LQMCHMDWLW
- | 7RTXD\ IRU6 SHFWXP ,QMLQHM\$ WLWDP HP EHURI \ RXUKRXVHKROCP XWEHD
UHFLSLHQWRI RQH RI VWH IRQZ LQJ SURJUDPV
 - v 7KH1 DMVQDG6 FKRRQ XQFK3URJUDP 16/3 IUHH RUUHGXFHG FRWQFQK
 - v 7KH&RP P XQWV(QJELQW3URYMRQ &(3 RI VWH 16/3
 - v 6 XSSQIP HQDQ6 HFXUWV ,QFRPH • DJHV RQD
- " 7KH6 SHFWXP DSSQFDWIRQLV RQOQH DW
KMSV ZZZ VSHFWXP FRP FRQMQWGDV VSHFWXP UHMGHQWDOHQSIV VSHFWXP LQMCHMD
WLWRY B6,\$B(QJELQW B(,1\$/B5(9 SG

SDWZ RUG 3 DUHQW Z LOOBUJ LQJ* RRJ OI FOWURP DQG DWLWWKHU
3 UH. QG JUDGH WWHQW Z LK WH DWIJ QP HQW

5 HMRXUFHV DQG 3 UHSULDWRQ

- 7 DNH KRP H VFKRRODSVRS LI\ RX GR QRWKDYH D OSVRS DWKRP H
- 7 DNH KRP H UHMRXUFHV QHHGHG IRU\OMRQ SDQQQLQJ

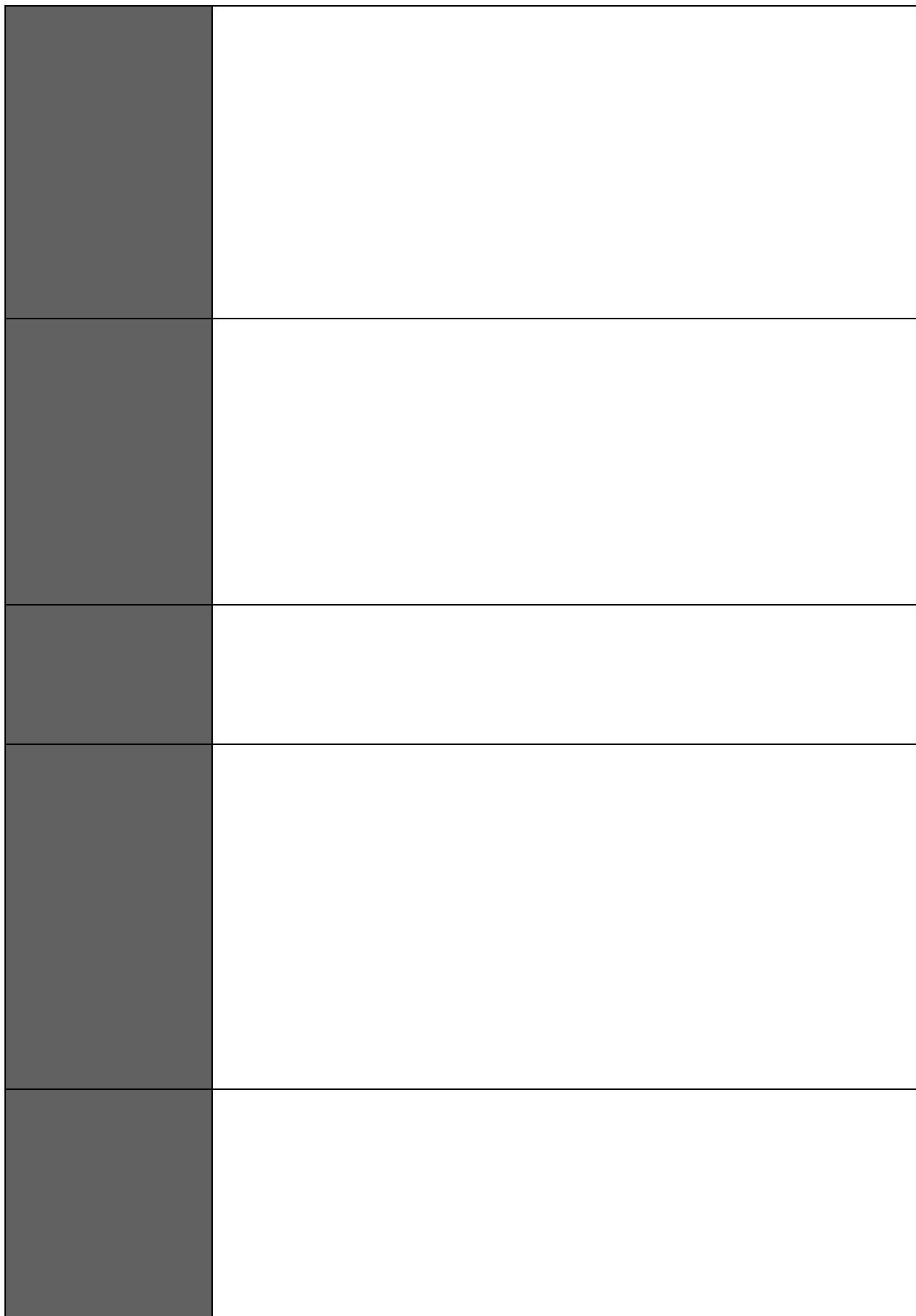
7HDFKHU

6FKRRO&ORVXUH 6\KGHQW\$ WLJQP HQW&DQHQGDU

7R VIP S\ FRP P XQLFDWLRQ \WDP V ZLQLOLQRXWD JRRJ \VKHHWRU\KHUU UDGH \

7HDFKHU
6WXGHQW
2EMFWYHVIRU
' D\ V

-) RUMKH ILWW GD\ V IRFXV RQVNQEXLQJ DQG HWHQWDO⁷ (. 6
WDWKDYH EHHQ FRYHUHG SUHLYRXV\ QRWLQWRGXFWRQ RI GHZ
ODUQQJ
- ' HMJQDWLQJ P HQWWDWUDH P HDQQLIXO FRQQHFNG VR FRXUH
FXWLFXOP DQG FDQ EH FRP



- | | |
|--|---|
| | <ul style="list-style-type: none"><input type="checkbox"/> 5 HMRXUFH 6(\$6 6\$,/) \$6(FRXOEH WDFKLOJ
FRXQMSDUW DWRKHUFDP SXHV<input type="checkbox"/> 6(\$6 6\$,/ FRXOEH JHQHUDOHGXFDMRQ WDFKHUV<input type="checkbox"/> 3 RWOMRQV DQG DWIJQP HQWLQ* RRJGI & OMURRP |
| | <ul style="list-style-type: none"><input type="checkbox"/> 6 RFIDONCOZIOPH VDXJKWEI WH (%66 WDP WH ZLORFQDFW
WDFKHUV DERXWHMH WAGHQW<input type="checkbox"/> (QMUDVXP PDU RI WAGHQWDWJQP HQWY™• fBec- D 0 |
| | |



6 FKRRQ&RXQVHORUV

(Ⓛ P HQMDU ,QMLP HGLDM - U + LJK	<p>\$ YDLOELOW</p> <ul style="list-style-type: none"> <input type="checkbox"/> 6 KDUH Z LK\ RXUDGP LQLWDLRQ\ RXUFRQMLWQ\ RIIH KRXLW\ Z KHQ\ RX Z LOEH DYDLOE\ I RUTXHMLRQ\ VR VHH FDQ SXW\H LQJ RUP DMRQ LQ VHHLHP DLOFRP P XQLFDMLRQ 2 QH KRXULQ VHH P RUQJ DQG RQH KRXULQ VHH DIWMLQRQQ <p>* XLDQFH / HVRQV</p> <ul style="list-style-type: none"> <input type="checkbox"/> & UHDW D * RRJ \& OMURRP Z LK JUDGH OMHODSSURSDW J XLDQFH OMVRQV IRUWGHQW VR FRP SMM DWKRP H 2 5 <input type="checkbox"/> 6 HQG OMVRQV JUDGH OMHOMDFKHU\ VR DGG VR VHHL FOMURRP <input type="checkbox"/> 5 HMHZ DFFRP P RGDMRQV VR VHH II DQ VMLQJ GHGV VR EH DGXW\GTRUWKRUW\UP RQOQH ODUQJQ <p>: \OH: D</p> <ul style="list-style-type: none"> <input type="checkbox"/> 6 KDUQJ VHH: \OH: D P LQLOMVRQI RUD FDP SXV: \OH: D ' D IRUWGHQW VDI VR SDW\FLSDM LQ IURP DQ RQOQH VHM\QJ <p>5 HSRQMLYH 6 HJLFH</p> <ul style="list-style-type: none"> <input type="checkbox"/> & RQMFWD P LQH\ RX NQRZ P D\ KDYH DGGMRQDOQHGV GXUQJ VMLV VLP H <input type="checkbox"/> & RQMFWD P LQH\ IRUWDFKHU\ Z KR QHHG DMW\DGQFJ J HML\QJ DM\JQP HQW IURP VVGHQW <input type="checkbox"/> & RP P XQLFDMLP HQMDOKHDOK VSV IRUW\II VVGHQW <input type="checkbox"/> & RP P XQLFDMLD V VMP TRUL D VVGHQW\KDV DQ HP RMRQDOQHGV KRZ VR J HMLQ VRXFK Z LK VHH <input type="checkbox"/> & RP P XQLFDMLV VR VVGHQW IDP LQH\ Z KDW\KH VKRX\GR II VHH KDYH DQ HP RMRQDOFLV <input type="checkbox"/> 6 KDUH RJ DQJ DMRQDO\NDU\HV IRURQOQH ODUQJQ RUKHS VVGHQW FUHDM VHHURZ Q <input type="checkbox"/> 3 URYLGH OMRI O\FDQJH RXUFH\ VR IDP LQH\ II QHHHG
+ LJK 6 FKRRQ	<p>6 HQRUV</p> <ul style="list-style-type: none"> <input type="checkbox"/> & KHFN RQ VVGHQW UDGH\ DQG FRQWDFV VVGHQW Z KR DUH IDQJQ <input type="checkbox"/> ,GHQW\ QRW VVGHQW LQ GXDOFUHGLWR\ VHH SDQ FRQFHQJQ VHHUGXDOFUHGLWRXULH <input type="checkbox"/> & RP P XQLFDMLZ LK VHQRLUV DERXWRS <input type="checkbox"/> & RPRRX\CFDMLZ LK VHQRLUV DERXWRS <input type="checkbox"/> & RPRRX\CFDMLZ LK VHQRLUV DERXWRS

6 WGHQW XSSRUW
\$ GYRFDMV

KDYH DQ HP RWIRDOFUMV

- 6 KDUH RJL DQJ DMIRQDOWMDWU LHV IRURQOH QDLQQJ RUKHS WGHQW FUHDW VHLURZ Q
- 3 URYLGH OMRI GRFDQHMRXUFH VR IDP LOH LI QHHHG 6 DIHWV 3 OQV + LJK 1 HHG 6 WGHQW
 - 5 HMLZ VWH OMRI WGHQW Z KR QHHG FKHFN LQV DQG XVH * RRJ OI + DQJ RXWDQG * P DLODV D Z D VR FRQQHFVZ LK VCRVH WGHQW
 - ,QRUP VWH WGHQW SDUHQRI VWH EHQHILW DQG OIP LUDIRQV VR YLWDOFRQDFW

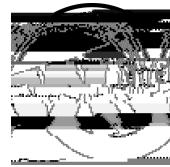
6 SHFLDO6 HJYLFHV

' \ VOF ID
7KHDSLWV DQG
(6/ 7HDFKHU

-) RQZ JHQHUCH[SHFWIRQV IRUWDFKHUV
- 3 URYLGH P RUQQJ P HWDJH HDFK GD[IRUWGHQW DQG SDUHQW
- 3 URYLGH / H[ID IRUDQG VOF IF DQG (6/ WGHQW P LQXHV SHU ZHHNP LQP XP ZHZLQHMHZ UHTXLHG P LQXHV DQG DGXWWDV QHHHG
- (6/ DQG' 7 P RQVRSURJUHW RI WGHQW GDIO
- 3 URYLGH RQOH LQMUHQWIRQ OMVRQV DV QHHHG E\ WGHQWSURJUHW
- (6/ WDFKHUV DQG G[VOF ID VVHDSLWV ZLQSURYLGH KRXW RI RQOH VVWUQJ RQH KRXUDP RQH KRXUSP
- (6/ DQG' 7 ZLQOP RQVRSURJUHW RI WGHQW DQG VHOG SDUHQW DZHHNO UHSRUW
- ' LWHFWFRQDFWR SDUHQW RI WGHQW Z KR GR QRWFRP SCMM P LQXHV SHUZHHN
-) RQZ JHQHUCH[SHFWIRQV IRUWDFKHUV

(6/ 7HDFKHU/
Z KR DUH WDFKHU
RI UHFRUGIRU
FUHGLWFOWW
(62/ , DQG,,
(/ \$5 FOWHVF

-) RQZ JXLGHQHV IRUFOWURP WDFKHUV DWDFSSURSUDW JUDGH OMHO



) \$4 IRU2 QOH / HDQHQ

: KHU GR WKGHQW DFFHW KHLUVFKRRZ RUN'
6 WKGHQW DFFHW KHLUDWJ QP HQW KURXJK * RRJ OH & OMURRP / RJ LQVIRU3 UH QG
JUDGH SDUHQW Z LOEH HP DLOIG KHLUVKGHQW * RRJ OH OJLQ DQG JHQHUF SDWZ RUG VQFH
* RRJ OH & OMURRP LV QRWUH XQOQ XVHG DWKHM JUDGH OHYHO

+ RZ P DQI GDI V GRHV P \ WKGHQW KDYH VR FRP SOMM KHLUVFKRRZ RUN'
7 HDFKHU Z LODWJ QGXH GDMM RQ KHLUQGLGXDOWJ QP HQW

+ RZ Z LODWQGDQFH EH FRXQMG"
6 WKGHQW Z LOEH FRXQMG DV³SUHMHQVZ KHQ WH OJLQ KURXJK * RRJ OH & OMURRP DQG
FRP SOMM KHLUJYHQ DWJ QP HQW \$ FFRUGQJ VR JXLGDQFH JLYHQ IURP 7(\$ RQO DFK
WKGHQW P XWEH FRXQMG DV³SUHMHQW RI WH VP H VR J DLQ FUHGW

: LOJ UDGHV EH HQMUHG LQMR 6 N. Z DUG" + RZ Z LOUH WDFKLQJ DQG UH GR Z RUN'
* UDGHV Z LOEH HQMUHG LQMR 6 N. Z DUG DV WDFKHU FROFWDQG JUDGH RQOH FRXUHZ RUN
1 RWDORQOH DWJ QP HQW DUH UHTXWHG VR EH HQMUHG LQMR 6 N. Z DUG & XWHQO DQJ UDGHV
IURP RQOH Z RUN Z LOEH HQMUHG DV P LQRUJ UDGHV RQO 6 WKGHQW Z LOEH JLYHQ WH
RSSRUXQW VR UH WDFK DQG UH GR OZ JUDGHV XVLQJ WH SURFHV FXUHQO RXQOHG LQ WH
: \OH,6' JUDGLQJ SURFHGXUH

: KDWGR , GR LI P \ WKGHQW RU, KDYH TXHMRQV DERXW KHLUVFKRRZ RUN'
7 HDFKHU Z LOEH DYDLODEI RQOH KURXJK * RRJ OH + DQJ RXW 0 HHWRU KRXUW GDQ
KRXULQ WH P RUQQJ DQG KRXULQ WH DIWQRRQ 7 HDFKHU Z LOOR EH UHSRQGLQJ VR
HP DLOI IURP SDUHQW DQG WKGHQW

: KDWLI , GR QRWKDYH DFFHW VR D GHMFH'
: \OH,6' LV FKHFNLQJ RXW&KURP HERRNV VR IDP LOH LQCHHG RI WHMH UHMRXUHV
&KHFNRXWGDMM IRUWKGHQW QHHGLQJ &KURP HERRNV DUH
7 KXUWGDMM , QMUP HGDM - XQRLU+ LK DQG \$ FKLMH FDP SXHV
) UGD\ 3. FDP SXHV

³ 5 XOH 7 KH DJ HQF GRHV QRWDQHISDW SURYLGQJ DZ DLYHURUWH P LQP XP DWQGDQFH
UHTXWHP HQVKQGHU7H DV (GXFDWQ & RGH 7(& + DV WH WMM SURYGHV RSWRQV IRUFUHGLWRUD
WKGHQW KR LV LQ DWQGDQFH DWIDWW RI WH VP H EXWOMW WDQ RU DOMQDMYHO WH
ERDLG DSSRLQMG DWQGDQFH FRP P WH FDQ KHDUSHMRQV IRUFOW FUHGLWUIQDQJ UDGH '

: KDWLI P \ WKGHQWUHFHLYHV VSHFLDOHVULFHV 6 SHFLDQ GXFDWLRQ ' \ V\O\ ID (QJ QVK / DQJ XDJ H / HDUQLQJ "

\$ ORXJK WHMH VXSSRUW Z LOBRN GLI HUHQNGXUQJ RQOQH OIDLQQJ WKGHQW Z LOEH SURYLGHG WHMH VHUVLHV Z KLOI WH DUH OIDLQQJ LQ DQ RQOQH IRUP DW 7 KH VSHFLDOHVULFHV WDFKHU Z LOEH DYDIOEOL DQG SURYLGQJ VHUVLHV VR WHMH WKGHQW GXUQJ RQOQH OIDLQQJ

: KDWGR , GR LI P \ WKGHQWV VFNU'

,I \ RXUWKGHQWV VFNU DQG XQDEOL VR FRP S0MM WHLUZ RUN IURP KRP H GXH VR LOOHW VXEP LW D GRFWRLQJ QRW HOFWRLQFDQ VR \ RXUFDP SXV VR KDYH WH DEVHQFH P DUNHG DV H FXHG 6 WKGHQW Z KR DUH DEVHQNGXH VR GFRXP HQNG LOOHW Z LOEH JLYHQ DGGWRODQGDV VR FRP S0MM WHLUZ RUN DFFRUGLQJ VR FXWKGHQW \ OH,6' JUDGLQJ SURFHGXUHV